

April 21st 2025

INFORMATION TO OUR CUSTOMERS

Dear customers,

We hereby inform you that from May production onwards, the price of paper will have a surcharge equivalent to 10% on businesses under the DDP incoterm (Delivery duty paid).

This surcharge is due to the recently imposed tariffs on imports from Colombia to the United States which we are forced to pass on to the price to maintain the financial viability of the business.

We appreciate your understanding and will continue working to optimize logistics and production costs to maintain a competitive offer of our products.

Sincerely,



Paola Andrea Campo
International Sales Executive
Carvajal Pupa y Papel SA

